



# WARRANTY BOOKLET



## **Congratulations! You have purchased a Great Wall Motors Vehicle!**

To ensure that the vehicle is covered by the standard warranty, please retain this manual with the vehicle and assist the designated dealer in filling out the vehicle information registration card in this manual upon purchase.

Before using our company's products, please read this manual carefully as it contains the agreement between Great Wall Motors and the user regarding the establishment and termination of rights and obligations on quality liabilities and after-sales service.

This manual should always remain with the vehicle; if you sell it, please transfer it to the new owner so that he or she can continue to use the remaining and valid warranty rights.

This manual contains the most up-to-date information at the time of publication; however, Great Wall Motors reserves the right to update this manual. In the event that the content of the quality assurance conditions changes, Great Wall Motors will notify the consumer via notice or announcement.

Attention: Please visit the designated dealers or service providers for scheduled maintenance, use the Great Wall Motors-supplied or authorized spare parts for vehicle repair and maintenance, and use the products in accordance with the Owner's Manual.

Great Wall Motors shall not be liable for any damages resulting from improper use, maintenance, or repair of the vehicle not in accordance with the requirements.

If applicable, all applicable laws and regulations regarding the repair, replacement, and return of vehicles must be observed.

## Warranty Period

**Warranty Period:** 6 years or 200,000 kilometers, whichever comes first (except for wear and tear parts). During the warranty period for vehicles used under normal conditions, Great Wall Motors will repair or replace free of charge any damaged spare parts caused by defects in the raw materials or manufacturing process. Dealers or service providers designated by Great Wall Motors have the authority to determine the repair scheme (including the repair or replacement of relevant spare parts) based on the condition of the vehicle, provided that all technical requirements are met. The formula for determining the Warranty Period: Length or Kilometers (whichever comes first)

**Duration:** Commencing on the date of vehicle purchase (as shown on the vehicle purchase invoice); Kilometers: The number of kilometers shown on the odometer (under normal conditions) on the date the claim is filed.

**Attention:** If the odometer has been damaged, Great Wall Motors will calculate the monthly mileage at 3,000 kilometers. If the odometer is damaged, the vehicle owner must take the vehicle to the dealer or service provider designated by Great Wall Motors to have it replaced. The dealer or service provider designated by Great Wall Motors shall then document and stamp the replacement in this manual.

**Anti-Perforation:** You are obliged to take the annual inspection and treatment at the local dealer's workshop to prevent any possible perforation due to corrosion.

**Sheet Metal, Paint and Other Appearance Items:** Sheet metal, paint or other appearance defects in your GWM vehicle at the time it is delivered to you are covered by this warranty therefore, for your protection, if you find any such defects, advise your GWM dealer immediately, since normal deterioration of your vehicle's appearance due to its use and exposure to the elements is not covered by this warranty.

**Production changes:** The manufacturer, importer and GWM dealers reserve the right to make changes in vehicles built and/or sold by them at any time without incurring any obligation to make the same or similar changes on vehicles previously built and/or sold by them.

**Warranty period for EV, HEV and PHEV System:** High Voltage/Power battery, Drive motor and motor controller warranty period is 8 years or 150,000 kilometers, whichever comes first.

**Warranty Period of Purchased and Replaced Spare Parts**

The Warranty Period of purchased and installed Spare Parts is 12 months or 20,000 kilometers.

The genuine spare parts purchased at the location of the dealer or service provider designated by Great Wall Motors, and installed on the vehicle by the Dealer, are warranted for 12 months or 20,000 kilometers from the date of installation (whichever occurs first, except for wear and tear parts), and the date should be subject to the spare parts purchasing invoice or other valid certificates.

**Exemption Conditions for Warranty Obligation:**

- Absence of this warranty manual or a unilaterally altered or damaged warranty manual.
- The vehicle is not operated, maintained, or repaired in accordance with the manual.
- Damage caused by human factors, such as renting or racing.
- Damage caused by improper temperature or environmental storage, such as volcanic ash, hurricane, earthquake, or flood.
- Normal noise, vibration, color fading, or deterioration.

**Warranty Period of Wear and Tear Parts**

<b>Period (months)</b>	<b>Mileage (KM)</b>	<b>Item</b>
<b>1</b>	1000	Wiper blades
<b>2</b>	5000	light bulbs
<b>6</b>	5000	Air filter, air conditioning filter, oil filter, brake block, clutch disc
<b>6</b>	10,000	Spark plug
<b>12</b>	10,000	Fuel Filter, tires
<b>12</b>	20,000	Battery, remote control unit cell, relays, fuse

**Accessibility of Repair Service:**

Please deliver the vehicle to the Great Wall Motors-designated dealer and service provider to effectively resolve the reported issue and gain access to timely repair service.

**Proper Operation and Routine Maintenance:**

Please operate your vehicle appropriately; maintain and care for it in accordance with the guidelines outlined in the Owner's Manual.

All routine vehicle maintenance must be completed by an authorized GWM dealer in accordance with the guidelines outlined in this manual. If the vehicle is being operated under adverse conditions, the maintenance interval should be reduced.

All costs associated with routine inspection, adjustment, replacement, and maintenance should be borne by the vehicle proprietor.

**Retention of Associated Documents:**

Please maintain accurate repair and maintenance records, and in some instances, you may be required to present these records as proof that the required repairs and maintenance have been performed.

**Using Genuine Spare Parts:**

To ensure that your vehicle is in the best condition for use, maintained at the highest level of safety, and has a longer lifespan after maintenance or repair, please use genuine spare parts and visit the Great Wall Motors-authorized dealer or service provider.

**Maintain the Warranty Manual:**

Please maintain the Warranty Manual effectively, as it is necessary for you to receive the quality assurance service as well as the maintenance service, and you must prevent it from loss or contamination.

## **Requirements**

Your Great Wall vehicle's maintenance requirements are an integral part of its design, contributing to its overall safety and dependability. For optimal vehicle performance, dependability, and safety, it is advised that you adhere to the maintenance requirements outlined in this manual.

## **General Maintenance**

General maintenance refers to those items requiring periodic inspection, such as weekly assessments, that are essential for the correct operation of your vehicle.

The maintenance section of the Owner's Manual contains a thorough description of general maintenance items.

## **Scheduled Maintenance**

Scheduled maintenance is performed on items that require service at predetermined intervals. Refer to the Maintenance Schedule.

## **Additional Maintenance**

Additional maintenance is required for those products that require more frequent service.

**Suggested Weekly Checks**

In addition to the maintenance requirements outlined in this manual, the following elements should be inspected at least once per week:

- ✓ Engine oil level
- ✓ Engine coolant level
- ✓ Brake fluid level
- ✓ Power steering fluid level
- ✓ Tire pressure (cold), including spare.
- ✓ Windscreen washer fluid level
- ✓ Park brake operation
- ✓ Air conditioner operation for at least 5 minutes duration (moisture dripping onto the ground beneath the vehicle during air conditioner operation is normal)
- ✓ Exterior and interior lights, indicators, and horn operation
- ✓ Service reminder indicators



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